

# OPERATIONS FORUM

Available as a private forum for your team and as a public forum in some calendar years.

The Operations Forum is ideally suited for senior and mid-level managers responsible in whole, or in part, for operations, process improvement and/or supply chain functions. The Operations Forum prepares managers and executives to align costs and processes with corporate strategy by examining and focusing on tools and methodologies used in the production and supply chain functions of business. This three-day forum is a comprehensive program for analyzing all aspects of organizational operations, including processes, supply chain, and quality management; and it is designed to equip each participant with decision-making tools that can be shared across their entire organization.

## Forum Objectives

- Analyzing the planning and production processes of organizations and their supply chain partners.
- Presenting the basics of process flow documentation and analysis.
- Discussing solutions for process interruptions and bottlenecks, and subsequent overtime costs and delivery delays.
- Examining the relationship between quality and operational systems and design.
- Presenting the principles of lean management and insights into creating and sustaining a lean culture.
- Providing resources for post-forum learning and application.
- Networking with Operations Forum and other Center alumni for ongoing learning and development opportunities.

## Forum Fees

The fee for the 2 day Operations Forum is \$1,950. The fee covers tuition, case materials, meals and lodging. Nonprofit organizations receive a 20% discount. Individuals and small or early stage organizations interested in attending an Anderson Center forum, with limited ability to pay, should inquire about scholarship opportunities.

## DISCUSSION LEADERS



**Steve Konop**  
Forum Leader



**Josh Reitmeier**  
Discussion Leader



**Tim Nebosis**  
Discussion Leader